



Field Engineering and Support Recruitment Division

PBX Engineers, Helpdesk, and Billings Support for Telecoms

Our focus

Is to help you to secure the best Engineers and Tech Support people with experience of the Telecoms industry. Over the last seven years we have amassed a database of Telephony, Tech Support and Billings Administrators that is second to none!

If you are a manufacturer, reseller, operator, systems integrator or end user looking for the best people ...we can help you.

PBX, Telephony and Billings Professionals

In our team we typically focus on providing skilled people covering Remote Helpdesk, Reseller Technical Support, Field Engineering, Billings administration and analysis.

We have successfully worked with

PBX ; Mitel, Avaya, Siemens, LG, Aastra, Nortel, Panasonic, Samsung and Intertel.
Support, Maintenance, Installs, Moves and Changes, Upgrades.
Infrastructure, NOC's. POP's, Cabling Solutions. Provisioning, WLR2 , WLR3, 21CN, NGN,
Billings Administration, CDR Analysis, Invoicing, Customer Collection and Financials
Consolidation.

How do we begin?

Your first point of contact is the Engineering Recruitment Director.

You can be assured of receiving a simple, honest and straight forward response to your needs.

We are a mature organisation, experienced in providing practical solutions that work, and we look forward to hearing from you!



Patrick Judges
Engineering Recruitment Director
patrick@jmanetwork.com
0208 269 2222

Patrick has worked in Technology recruitment since 1989, in sales and resource management for permanent and contract staff. He joined JMA in 2005 to commence our engineering recruitment focus. His team has gained a detailed personal knowledge of thousands of engineers across the UK.

Talking Telecoms Since 2003





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Engineering:

Antenna Rigging
Antenna Inspection
Broadband Engineering
Broadcast Engineering
BTS/BSC Engineering
Commissioning
Installation
Network Engineering
Network Implementation
Network Security
Network Support
NOC/NMC Support
OSS/BSS Engineer
PBX Installation
PBX Support & Maintenance
Pre-Sales Consulting
Provisioning
Radio Support Engineer
RF/Microwave Engineering
Software Development
Switch Engineering
UMTS Engineering
Voice/Data Cabling
Wireless Consulting

Planning & Design:

Business Analysis
Capacity planning
Cell Planning
Contact Centre Design
Data Analysis
Deployment Design
Engineering Design
Network Planning
Network Design
Optimisation Planning
OSS/BSS Design
Process Analysis & Design
RF/Microwave Planning
Security Design
Solutions Designer
Software Design
Technical Architecture
Traffic & Capacity Analysis
Transmission Design
Transmission Planning

Management:

Business Transformation
Capacity Management
Carrier Relations
Change Management
Commercial Management
Contracts Management
Network Management
NOC management
Planning Management
Process Management
Project Management
Programme Management
Sales Management
Service Management
Switch Management
Systems Architecture
Technical Architecture
Telecoms Management
Test Management
Vendor Management

Management:

Business Transformation
Capacity Management
Carrier Relations
Change Management
Commercial Management
Contracts Management
Network Management
NOC management
Planning Management
Process Management
Project Management
Sales Management
Service Management
Switch Management
Systems Architecture
Technical Architecture
Telecoms Management
Test Management
Vendor Management

About jmanetWork:

Founded in 2003, JMA is the Telecoms Recruitment Consultancy, with a total focus on providing staff to the Telecoms vertical.

In July 2009 we made our 1000th placement into the sector, a milestone in our history.

Our UK operations are managed from London, and European operations from Spain.

We provide skilled people in Management, Sales, Marketing, Support, Engineering and Technical to all manner of businesses working with ICT.

If we can help you, please feel free to call us!

Non Technical:

Sales
Revenue Assurance
Account Management
Bid Management
Billing Analysis
Business Development
Channel Sales
Customer Support
Document Control
Facilities Management
Internal Sales
Localisation
New Business Sales
Channel Sales
Product Management
Project Control

Testing:

Acceptance Testing
Drive Testing
Fibre Optics Testing
Network Optimisation
Network Testing
OSS/BSS Testing
Penetration Testing
Research and Development
Quality Assurance
Software Testing
Test Analysis
Test Engineering
Transmission Testing
WV&T Engineering

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